

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No.: 09/851,480 Confirmation No.: 3771  
Applicant(s): William T. Florence  
Filed: May 9, 2001  
Art Unit: 3624  
Examiner: Jeanty, Romain  
Title: METHOD AND SYSTEM OF DELIVERING ITEMS USING  
OVERLAPPING DELIVERY WINDOWS

Docket No.: 018360/234317  
Customer No.: 00826

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

REPLY Under 37 C.F.R. § 1.111

Sir:

In response to the Examiner's Answer dated November 6, 2009, please (a) reopen prosecution and (b) amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims beginning on page 2 of this paper.

**Remarks/Arguments** begin on page 8 of this paper.